

TERMS AND CONDITIONS

Terms of Trade - Supply and Install

PAYMENT TERMS ARE AS FOLLOWS UNLESS OTHERWISE AGREED

40% PAYABLE TO COMMENCE ORDER (This includes 10% Non Refundable deposit)

60% PAYABLE ON COMPLETION OF SITE WORK

If the payment is not received by the specified time, Louvreland Pty Ltd reserves the right to remove the goods from the site.

All cost of debt recovery, commissions and legal cost will be paid by the client.

INSTALLATION/NOTES

The client is required to ensure that Louvreland Pty Ltd installers have clear and free access to the work site at all times, all care taken but no responsibility for any damaged to furnishings if not removed by the client.

In the event that Louvreland Pty Ltd is booked to attend site and cannot perform the required works as the site is not ready, there is no access or the client has not informed us in writing at least 24 hours prior not to attend a fee will be charged for the time wasted.

In cases where installers have to clear the site where working to gain the access, an extra cost may be charged. When removing existing structures all care is taken but no responsibility for e.g. Render stuck to window, paint on gyprock, bricks, unless due to clear negligence of Louvreland Pty Ltd.

The external systems we install are designed to retain a high degree of weather tightness they are not designed to meet building enclosure requirements.

SPECIAL INSTRUCTION

Louvreland Pty Ltd installers are required to leave the site neat and tidy but no vacuuming is done (drop sheets used when required), the work is dusty and the client should cover all sensitive items.

Scaffolding and specialised lifting equipment is not included.

Should any be required, it is to be supplied and erected by the client/builder (unless agreed otherwise).

Quotes are subject to a site inspection for access and safety.

Job specific Inclusions, exclusions and assumption information is listed on each quote, payment of deposit assumes acceptance of these terms.

RISKS

Warranties are not valid until final payment is received. Louvreland Pty Ltd retains the ownership of the goods until full final payment is received; nonetheless all risk for the goods passes to the client on installation.

We do not accept any responsibility for thermal breakage in glass.

No responsibility in slight variations in colour of powder coating or any variation in anodising.

No responsibility for tea staining of stainless steel hardware near coastal areas.

No protection to windows and doors unless specified.

Louvreland Pty Ltd will endeavour to match the existing colour as close as possible however due to old versus new we are not responsible if the colour does not match 100%

DEFECTS

The client shall inspect the goods on installation and shall within seven (7) days of installation notify Louvreland Pty Ltd in writing of any alleged defects, damage or any other failure.

Failure to comply with above defects terms will result in the presumption of the goods being free of any defects or damage.

Louvreland Pty Ltd liability is limited to repairing the goods.

VARIATION

Any client's variation to original quote are to be given to Louvreland Pty Ltd in writing and signed by the client.

CANCELLATION

No refunds for cancellation of orders once production has commenced and client is to pay for any work in excess of deposit received.

ACCEPTANCE

Upon acceptance (deposit paid) of these terms and conditions, by the client the terms and conditions are binding and can only be amended with the written consent of Louvreland Pty Ltd.